

Logging

flexAI provides a comprehensive logging system based on information available from the underlying Linux operating system. Log data may include messages from the Linux kernel, system services, I/O operations, and user applications. This information is stored locally on the system and can be used for later analysis.

Select **Logging** from the **System** menu to view the available log files.

The log files can be viewed directly in flexAI. Their contents are primarily intended for diagnostics and troubleshooting, for example when working with customer support. The list can be filtered for the severity of a message or to a specific app in the system.

Jünger

Audio Processing

Routing

Interfaces

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System

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Logging

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Power

AIExpressor-00103

System Logging

Severity: ALL EMERGENCY ALERT CRITICAL ERROR WARNING NOTICE INFO DEBUG | App: All | Auto-Scroll: ☐

TIME (UTC+2)	FACILITY	SEVERITY	APP	MESSAGE
2026-09-03 15:23:42	Daemon	Info	ja-service-register-o...	Received SIGTERM
2026-09-03 15:23:42	Daemon	Info	ja-service-register-o...	Received signal 0x0F
2026-09-03 15:23:42	Daemon	Info	ja-service-register-o...	Received SIGTERM
2026-09-03 15:23:42	Daemon	Info	systemd	Stopped ja-access-control.service - Junger Audio access control service.
2026-09-03 15:23:42	Daemon	Info	systemd	Stopped opa.service - Open Policy Agent (OPA) is an open source, general-purpose policy engine..
2026-09-03 15:23:42	Daemon	Info	systemd	Stopping ja-opa-registry-client.service - OPA service registry client...
2026-09-03 15:23:42	Daemon	Info	node	[2026-09-03T15:23:42.685] [WARN] RpcServiceProxy - error GetGrpcServiceInterfaceDefinitions not available for service 127.0.0.1:9191 with uuid: 21d8fa5b-ecd4-4ba8-a041-2a2f31654fa9 type: envoy.service.auth.v3.Authorization callOptions: {"waitForClientReady":true,"waitForReadyTimeoutSecs":180} Error: 14 UNAVAILABLE: failed to connect to all addresses; last error: UNKNOWN: ipv4:127.0.0.1:9191: Failed to connect to remote host: Connection refused
2026-09-03 15:23:42	Daemon	Info	node	at callErrorFromStatus (/usr/lib/junger/ja-webserver/node_modules/@grpc/grpc-js/build/src/call.js:32:19)
2026-09-03 15:23:42	Daemon	Info	node	at Object.onReceiveStatus (/usr/lib/junger/ja-webserver/node_modules/@grpc/grpc-js/build/src/client.js:193:76)
2026-09-03 15:23:42	Daemon	Info	node	at Object.onReceiveStatus (/usr/lib/junger/ja-webserver/node_modules/@grpc/grpc-js/build/src/client-interceptors.js:361:141)
2026-09-03 15:23:42	Daemon	Info	node	at Object.onReceiveStatus (/usr/lib/junger/ja-webserver/node_modules/@grpc/grpc-js/build/src/client-interceptors.js:324:181)
2026-09-03 15:23:42	Daemon	Info	node	at /usr/lib/junger/ja-webserver/node_modules/@grpc/grpc-js/build/src/resolving-call.js:135:78
2026-09-03 15:23:42	Daemon	Info	node	at process.processTicksAndRejections (node:internal/process/task_queues:77:11)
2026-09-03 15:23:42	Daemon	Info	node	for call at
2026-09-03 15:23:42	Daemon	Info	node	at ServiceClientImpl.makeUnaryRequest (/usr/lib/junger/ja-webserver/node_modules/@grpc/grpc-js/build/src/client.js:161:32)
2026-09-03 15:23:42	Daemon	Info	node	at ServiceClientImpl.<anonymous> (/usr/lib/junger/ja-webserver/node_modules/@grpc/grpc-js/build/src/make-client.js:105:19)
2026-09-03 15:23:42	Daemon	Info	node	at /usr/lib/junger/ja-webserver/server.js:51559:91
2026-09-03 15:23:42	Daemon	Info	node	at new Promise (<anonymous>)
2026-09-03 15:23:42	Daemon	Info	node	at executeCall (/usr/lib/junger/ja-webserver/server.js:51557:24)
2026-09-03 15:23:42	Daemon	Info	node	at GrpcService.callGrpcInterfaceMethod (/usr/lib/junger/ja-webserver/server.js:51606:20)
2026-09-03 15:23:42	Daemon	Info	node	at /usr/lib/junger/ja-webserver/server.js:75120:52
2026-09-03 15:23:42	Daemon	Info	node	at new Promise (<anonymous>)
2026-09-03 15:23:42	Daemon	Info	node	at RpcServiceProxy._requestProtoFiles (/usr/lib/junger/ja-webserver/server.js:75116:16)

1138001 - 1138200 of 1139436 results

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For further troubleshooting, a **Diagnostics File** containing additional system information can be downloaded from **System > Info**

jünger
ADXpressor-00103

System Info

SYSTEM STATUS HARDWARE STATUS SOFTWARE STATUS SYSTEM LOAD ABOUT

Overall Status

OK

Detailed Status

Type:

ALL OK WARNING ERROR INFO INACTIVE

Hide Excluded: ☐

Component:

All

Edit: ☐

[DIAGNOSTICS](#)

Type	Originator	Section	Event Message	Time (UTC+2)	Component	Excluded
ERROR	power	combined	Power OFF	2026-09-03 11:00:05	Hardware	X
ERROR	power	2	Power OFF	2026-09-03 11:00:05	Hardware	X
ERROR	Interfaces > tieLight / MADI > SFP 2: MADI	SFP 2	No SFP Module	2026-09-03 11:00:05	Interfaces	X
ERROR	Interfaces > tieLight / MADI > SFP 1: MADI	SFP 1	No SFP Module	2026-09-03 11:00:05	Interfaces	X
ERROR	Interfaces > AES3	4	Input Fail	2026-09-03 11:00:05	Interfaces	X
ERROR	Interfaces > AES3	3	Input Fail	2026-09-03 11:00:05	Interfaces	X
ERROR	Interfaces > AES3	2	Input Fail	2026-09-03 11:00:05	Interfaces	X
ERROR	Interfaces > AES3	1	Input Fail	2026-09-03 11:00:05	Interfaces	X

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